

## Welcome to our practice!

My team and I would like to welcome you into our practice and tell you a little bit about your first appointment at our office. We strive to provide you with a unique and personalized experience unlike any other dental office.

You will be visiting with us for one or two hours, depending on your needs. At this appointment, I will discuss your medical and dental history with you. I will also examine your teeth and complete an oral cancer exam. If needed, dental x-rays will be taken at this time. After we complete your exam, you may be seeing the hygienist to start your gum treatment. We may or may not finish your gum treatment at this first visit, depending on what I find during your exam. We will schedule a consultation appointment if necessary, to discuss what we find during the exam.

Making quality dentistry affordable to our patients is a high priority at our office. The fees for your initial examination will range from \$194.00-\$275.00 depending on the services that are completed. If you have dental insurance, we will always take the time to help you understand the fees involved in your treatment and how your insurance can play a part in helping you. Please bring your insurance cards and/or any necessary forms and we will be happy to bill them for you. We will help explain your insurance benefits to you.

We know that your life is very busy and we want to respect that. We pride ourselves on seating our patients on time, therefore, we appreciate you being on time for your appointments. We'll do our part by not inconveniencing you with needless waiting. If at all possible, please contact our office at least 48 hours in advance if you have to change your appointment.

Should you have a dental emergency before your scheduled appointment, please call our office right away and we will make every effort to make you comfortable. During evening hours, please call me at 269-532-4600.

Enclosed with this letter, you will find a patient information form, medical history form, smile evaluation, notice of privacy practices (hippa), appointment card, and a brochure regarding our services and most important, a map. Please complete the enclosed forms and mail back to us as soon as possible in the stamped envelope we have provided.

I am looking forward to meeting you!

Sincerely,

Carrie L. Lintner, DDS